CommunityIT Innovators®

Where Technology Meets Mission

IT Decision Making

How to avoid new tech FOMO (Fear of Missing Out) and stick to your nonprofit's IT goals.

How to Make IT Decisions

- ID the problem or goal.
- Think slow/Don't rush.
- Plan thoroughly. Involve stakeholders.
- Talk to peers/consultants who know the tools. Don't rely on vendors.
- Don't buy all the licenses first. Do a pilot project. ID super users, super stakeholders.
- The more time you take in advance, the better the solution turns out to be.
- Let the market consolidate around some winners before you invest.

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Solution Design Plan

- Identify the need and gather stakeholders.
- Research and create list of basic requirements.
- Demo → Trial → **Pilot**.
- Start creating and updating process documentation.
- Train staff on solution and processes.
- Service Transition.
- Revisit the solution after several months to correct and improve.

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Process/Policy Design Plan

- Identify the need and get started.
- Research and breakdown processes.
- Start creating and updating process documentation.
- Pilot policy/process.
- Train staff on processes.
- Revisit the documentation after several months to correct and improve.

CommunityIT Innovators®

Advancing mission through the effective use of technology.

100% employee-owned

Channel Futures™
Leading Channel Partners Forward
MSP 501
2024 WINNER

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