

# 2026 Nonprofit Tech Round Table

Q&A on Emerging Trends You Need to Know



with Community IT Experts

**Chief Tech Officer Matthew Eshleman**  
**Dir of IT Consulting Steve Longenecker**  
**Dir of Client Services Jennifer Huftalen**  
**Dir of Marketing Carolyn Woodard**





# Learning Objectives

- What do you need to know about AI?
- Learn about new cybersecurity attacks and prevention
- Learn new Google Workspace and O365 updates
- Understand what other nonprofits are experiencing and worrying about - you are not alone!



PRESENTER



## **Matt Eshleman**

Chief Technology Officer  
Community IT



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## **Steve Longenecker**

Director of IT Consulting  
Community IT



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## **Jennifer Huftalen**

Director of Client Services  
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# Poll 1: Do you have AI policies?

1. I don't think so?
2. We are in the process of creating policies.
3. Yes, our organization has created an AI acceptable use policy, AND staff understand our policy.
4. n/a

<https://communityit.com/template-acceptable-use-of-ai-tools-in-the-nonprofit-workplace/>



# AI and Nonprofits

- Match tools to needs
- Public tools - beware!
- Human is last editor
- Have a policy - keep training and talking about it
- AI added to tools you already use
- Take training seriously and upskill yourself/your staff

What does this mean for you?

What does it mean for your nonprofit?



# Cybersecurity: New Threats

- Always evolving, particularly with AI.
- Incidents we saw in 2025 trends
- Compliance requirements - insurance and auditing response to the cyber arms race.
- Phish-resistant MFA: FIDO keys, passkeys, Windows Hello for Business
- Single Sign On (SSO)

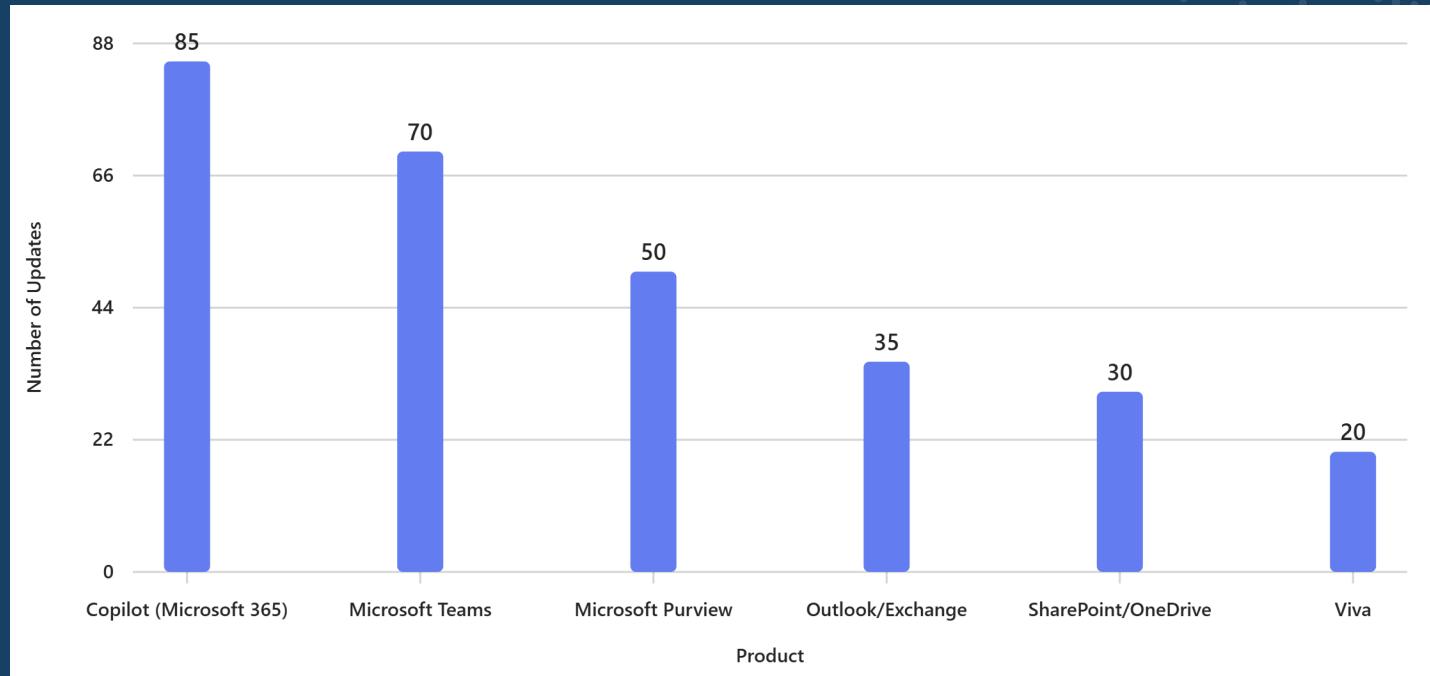


## **Poll 2: How Are You Feeling About Your Nonprofit?**

**On a scale of 1-5  
with 1 being “everything is on fire” and  
5 being “my nonprofit seems to be  
handling this era pretty well”**



# Microsoft 365: Where is Microsoft Investing?



Steve's Copilot Prompt: *Looking at everything on the Microsoft 365 roadmap (<https://www.microsoft.com/en-us/microsoft-365/roadmap>), analyze which products have the most updates. Look at the last 6 months.*



# Microsoft 365: Nonprofits Paying More

- Starting July 2025, upon annual subscription renewals, Microsoft stopped providing nonprofits with 10 Microsoft 365 Business Premium licenses for free. Nonprofits are still eligible for up to 300 **discounted** Microsoft 365 Business Premium licenses.
- Similarly, Office 365 E1 is no longer free to nonprofits.
- Microsoft is charging more for paying monthly now.
- In July 2026, Microsoft is increasing the nonprofit discount prices for Microsoft 365 E3 and E5 licenses (by 8% and 5%, respectively).

Exception: small nonprofits can now purchase *Copilot for Business* for users with Microsoft 365 Business licenses for \$252/year (original Copilot price was \$360/year). There are also new add-ons (at nonprofit discounts) called *Purview for Business Premium* and *Defender for Business Premium*.



# Microsoft 365: Roadmap highlights

- Microsoft is adding SharePoint “archiving” functionality. Archived SharePoint sites and files are not accessible to staff but can be searched and accessed by Admins and extra archive storage is 25% the cost of regular extra SharePoint storage.
- Interesting identity work is happening. Microsoft Entra Verified ID: <https://learn.microsoft.com/en-us/entra/verified-id/>
- The OneDrive Sync Client is getting overhauled so it can sync more items without performance risks. Starting in April 2026.
- “Hero Links” are coming: Simple, Smart, and Secure: The next step in sharing files in Microsoft 365 Starting in April 2026.  
<https://techcommunity.microsoft.com/blog/onedriveblog/simple-smart-and-secure-the-next-step-in-sharing-files-in-microsoft-365/4411655>



# **Google Workspace:**

**Also investing, but mostly in AI.  
Gemini is a state of the art AI model.**



# Google Workspace: Some non-Gemini notes from the roadmap

- Google Workspace: <https://workspaceupdates.googleblog.com/2025/08/pre-configured-appointment-booking-calendar.html>
- Google Workspace: Migrate files from Dropbox to Google Drive  
<https://workspaceupdates.googleblog.com/2025/11/migrate-files-from-dropbox-to-google-drive.html>
- Google Workspace: Ransomware detection  
<https://workspaceupdates.googleblog.com/2025/09/ransomware-detection-file-restoration-google-drive.html>
- Google Workspace: Set sharing expirations on files and folders in shared drives  
<https://workspaceupdates.googleblog.com/2025/11/set-sharing-expirations-files-and-folders.html>





## Q & A



[www.communityit.com](http://www.communityit.com)





# Learning Objectives

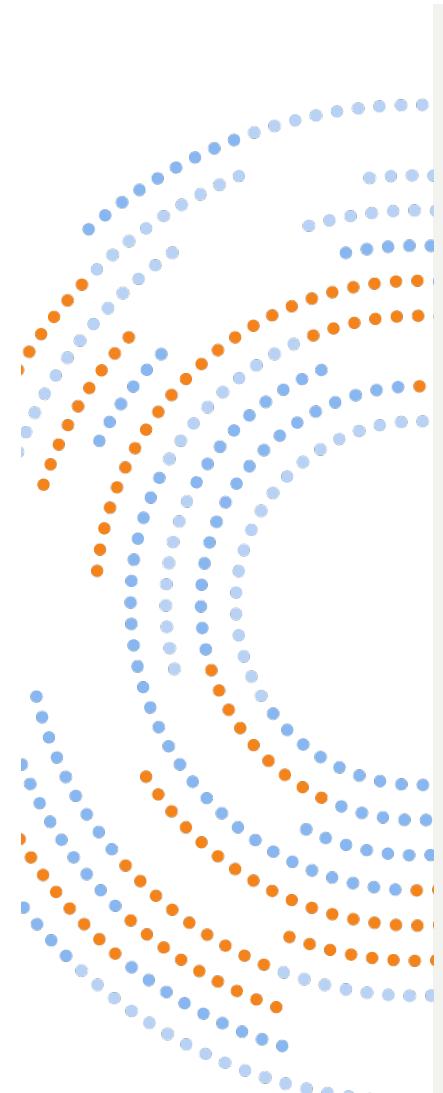
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# How to Use AI Tools Safely

With Matt Eshleman  
February 25 at 3pm Eastern, Noon Pacific





# Thank You



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