




2026 Nonprofit Tech Round Table

Q&A on Emerging Trends You Need to Know



with Community IT Experts

Chief Tech Officer Matthew Eshleman
Dir of IT Consulting Steve Longenecker
Dir of Client Services Jennifer Huftalen
Dir of Marketing Carolyn Woodard



Where
Technology
Meets Mission



Learning Objectives

- What do you need to know about AI?
- Learn about new cybersecurity attacks and prevention
- Learn new Google Workspace and O365 updates
- Understand what other nonprofits are experiencing and worrying about – you are not alone!



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Chief Technology Officer
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Steve Longenecker

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ABOUT US

**Advancing mission
through the effective use
of technology.**

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2025 WINNER



Poll 1: Do you have AI policies?

1. I don't think so?
2. We are in the process of creating policies.
3. Yes, our organization has created an AI acceptable use policy, AND staff understand our policy.
4. n/a

<https://communityit.com/template-acceptable-use-of-ai-tools-in-the-nonprofit-workplace/>



AI and Nonprofits

- Match tools to needs
- Public tools – beware!
- Human is last editor
- Have a policy – keep training and talking about it
- AI added to tools you already use
- Take training seriously and upskill yourself/your staff

What does this mean for you?

What does it mean for your nonprofit?



Cybersecurity: New Threats

- Always evolving, particularly with AI.
- Incidents we saw in 2025 trends
- Compliance requirements – insurance and auditing response to the cyber arms race.
- Phish-resistant MFA: FIDO keys, passkeys, Windows Hello for Business
- Single Sign On (SSO)

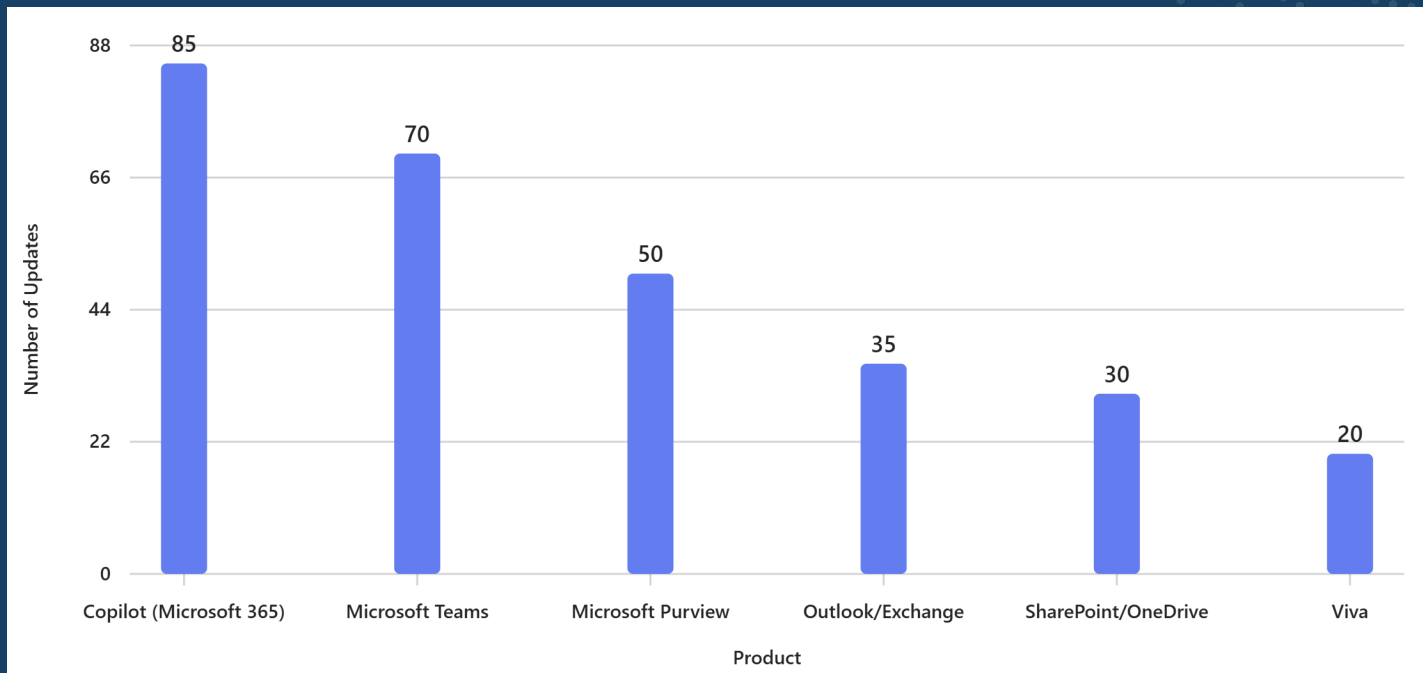


Poll 2: How Are You Feeling About Your Nonprofit?

**On a scale of 1-5
with 1 being "everything is on fire" and
5 being "my nonprofit seems to be
handling this era pretty well"**



Microsoft 365: Where is Microsoft Investing?



Steve's Copilot Prompt: Looking at everything on the Microsoft 365 roadmap (<https://www.microsoft.com/en-us/microsoft-365/roadmap>), analyze which products have the most updates. Look at the last 6 months.



Microsoft 365: Nonprofits Paying More

- Starting July 2025, upon annual subscription renewals, Microsoft stopped providing nonprofits with 10 Microsoft 365 Business Premium licenses for free. Nonprofits are still eligible for up to 300 **discounted** Microsoft 365 Business Premium licenses.
- Similarly, Office 365 E1 is no longer free to nonprofits.
- Microsoft is charging more for paying monthly now.
- In July 2026, Microsoft is increasing the nonprofit discount prices for Microsoft 365 E3 and E5 licenses (by 8% and 5%, respectively).

Exception: small nonprofits can now purchase *Copilot for Business* for users with Microsoft 365 Business licenses for \$252/year (original Copilot price was \$360/year). There are also new add-ons (at nonprofit discounts) called *Purview for Business Premium* and *Defender for Business Premium*.



Microsoft 365: Roadmap highlights

- Microsoft is adding SharePoint “archiving” functionality. Archived SharePoint sites and files are not accessible to staff but can be searched and accessed by Admins and extra archive storage is 25% the cost of regular extra SharePoint storage.
- Interesting identity work is happening. Microsoft Entra Verified ID:
<https://learn.microsoft.com/en-us/entra/verified-id/>
- The OneDrive Sync Client is getting overhauled so it can sync more items without performance risks. Starting in April 2026.
- “Hero Links” are coming: Simple, Smart, and Secure: The next step in sharing files in Microsoft 365 Starting in April 2026.
<https://techcommunity.microsoft.com/blog/onedriveblog/simple-smart-and-secure-the-next-step-in-sharing-files-in-microsoft-365/4411655>



Google Workspace:

**Also investing, but mostly in AI.
Gemini is a state of the art AI model.**



Google Workspace: Some non-Gemini notes from the roadmap

- Google Workspace: <https://workspaceupdates.googleblog.com/2025/08/pre-configured-appointment-booking-calendar.html>
- Google Workspace: Migrate files from Dropbox to Google Drive
<https://workspaceupdates.googleblog.com/2025/11/migrate-files-from-dropbox-to-google-drive.html>
- Google Workspace: Ransomware detection
<https://workspaceupdates.googleblog.com/2025/09/ransomware-detection-file-restoration-google-drive.html>
- Google Workspace: Set sharing expirations on files and folders in shared drives
<https://workspaceupdates.googleblog.com/2025/11/set-sharing-expirations-files-and-folders.html>



Q & A



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How to Use AI Tools Safely

With Matt Eshleman
February 25 at 3pm Eastern, Noon Pacific



Thank You



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